

# TARIFF RULES AND REGULATIONS

## **APPOINTMENT DELIVERIES**

Appointment deliveries are subject to a \$25 per shipment fee. Charge will also be assessed for call prior to delivery.

## **APPOINTMENTS (Pre-Book/Time Specific Delivery)**

Appointments with a pre-booked time specific delivery are subject to a \$40.00 fee.

## **CANCELLED PICK UP**

Subject to \$50 + fuel surcharge. Applied on cancelled pick-ups, when the order is cancelled or not ready. Additional charges may apply if outside the Terminal's local service area.

## **CARBON TAX**

Applicable to all shipments moved through Canada. Surcharge is 2.80% of freight/heat charges, no min or max charge. Subject to increase when the government increases the carbon tax.

## **C.O.D. FEES**

Vitran no longer offers COD service.

## **CONSTRUCTION SITE DELIVERIES**

\$75.00 fee when required to deliver to a location that is under construction being built or has not opened for business yet.

## **CORRECTED BILLS OF LADING**

Adjusting bill of lading after receipt, including correcting bill to parties will be subject to a correction fee of \$25 per request. If a shipper over declares weight or cube on a BOL, Vitran must be notified within 2 business days to adjust charges.

## **CUBE APPLICATION**

Cube is applicable as stated on each rate agreement. Multiple shipments picked up on the same day to the same destination at or over 10 feet of trailer space will be combined for rating purposes. Vitran standard cube is 10 lbs. per cubic foot calculated on actual length by width by height of the pallet (overhang on a pallet will be included in total cube). Where pallets are 70" or taller, or indicated as do not stack at any height, Vitran reserves the right to cube the skid to 96" in height. See "Long Freight" for special rules on over length pallets and pieces.

## **DANGEROUS GOODS**

Subject to the following surcharges:  
1 - 9,999 lbs. \$50.00, 10,000 lbs. & Over \$125.00

## **DECLARED VALUE**

Freight is insured for a maximum of \$2 per lb. on actual weight unless a higher value is declared on the Bill of Lading. If the shipper declares a value in excess of \$2 per lb., a charge of 3% in excess of \$2 per lb. based on the actual weight will be assessed, Min. charge \$10. Note: Freight in excess of \$10 per lb. may be refused.

## **DRIVER DETENTION**

When vehicles are delayed or detained at places of pickup or delivery. \$75.00 per hour or fraction thereof. Based on actual weight:  
0-4,999lbs: 30 minutes      5,000 lbs or greater: 60 minutes  
Where skid rates are charged, 5 pallet positions will be considered 5000 lbs.

## **EXCLUSIVE USE CHARGE**

Charge for dedicated unit will be subject to a \$75 per hour charge, minimum 4 hours. Extra charges will apply if outside the terminal standard delivery area.

## **EXTRA LABOUR OR HELPER**

\$65.00 per man hour, min. 4 hours from time of leaving the terminal, to time returning to the terminal.

## **EXHIBITIONS, EXPOSITIONS, TRADE FAIRS**

Vitran no longer offers delivery to trade shows.

## **FUEL SURCHARGE**

Fuel surcharge is applicable on all rate quotes at the specified levels.

## **FLAT DECK DELIVERY**

Quote provided upon request.

## **GENERAL SURCHARGES**

Vitran reserves the right to implement additional temporary surcharges as required.

## **HEATED SERVICE**

Subject to 30% of freight charges, minimum \$40. Fuel/carbon surcharge is applicable on the heat surcharge rate. Heated service available from October 15th to April 14th. Materials, which solidify or freeze above normal freezing temperature of 32 deg. F shall be Owner's risk of freezing after carrier has provided normal heating service.

## **HOURS OF PICK-UP AND DELIVERY**

Standard hours of pick-up and delivery are from 6 am to 6 pm. Off hours pick-ups or deliveries requested outside the standard hours will be assessed an additional charge of \$75 per hour, minimum charge \$160, in addition to regular freight charges. Weekend and holiday charges will be \$75 per hour with a \$250 min. charge applied.

## **INSIDE OR LOWER/UPPER FLOOR PICKUP/DELIVERY**

Subject to \$3.00 cwt. - Min. \$50.00 - Max. \$150.00. This will apply to any inside mall delivery, or carry-ins where the driver is required to handle freight 10 feet past an entrance threshold. Includes deliveries requiring basement, or upper floor delivery. If freight requires delivery above the 2nd floor or below the basement each additional floor will be charged at \$25 per floor.

## **LINEAR FOOTAGE**

Orders of 5 pallets with a base of 40" by 48" or larger will be considered a minimum of 2' of trailer per skid for rating. Linear footage is applicable at 10 feet of trailer (5 pallets) at 1000 lbs. per linear foot, unless rate agreement states otherwise.

## **LONG OVERLENGTH OR OVERSIZED FREIGHT**

Any items 10 feet or longer are subject to a \$75.00 surcharge. Maximum 20 foot of length accepted. Rates are based on regular pallet positions. Any pallets deviating from a standard pallet size may also be subject to cubing indicated below:

1. Length 60" or greater and any height - cubed to 96" H
  2. Width 51" or greater, less than 50" in height - cubed to 96" W by 50" H
  3. Width 51" or greater, 50" in height or greater - cubed to 96" W by 96" H
- If the length and width meet the guidelines above, both cube adjustments will apply.

## **MINIMUM CLAIM AMOUNT & CLAIMS PROCESSING**

Rates are based on a minimum claim amount of \$100.00 per shipment. Vitran will not be liable for loss, damage or delay to any goods unless such loss or damage is submitted in writing sixty (60) days after delivery, or in the case of full loss, nine (9) months after delivery. The freight bill must be paid for claims to be processed. See BOL for full details. Vitran will not accept financial responsibility for any late delivery fines/claims assessed. Vitran is not a perishable goods hauler. Claims for goods with a shelf life of less than 90 days will be declined.

## **NEWFOUNDLAND FERRY CHARGE**

Shipments to or from NFLD, will have a 5% surcharge on freight charges, \$300 max per shipment.

## **OVERCHARGE & UNDERCHARGE CLAIMS**

All claims for overcharges, over collection or duplicate payment, or undercharges must be presented to the carrier in writing within 180 days of the date of the invoice in which it is alleged to have been made. For incorrectly issued bills of lading, Vitran must be notified of incorrect weight or cube within 2 business days to process a refund.

## **PACKAGING**

Minimum packaging requirements as per NMFC 100 Series Owner's risk applies to inadequately packaged goods

## **PALLET RETURNS**

Vitran no longer offers pallet return service. All pallets are considered one way.

## **PAYMENT TERMS**

Terms are strictly 30 days from date of invoice. Payments can be made via cheque or direct deposit. Other forms of payment are accepted at a 3% admin surcharge. Cash collect shipments are subject to a \$35 fee. Payments exceeding 30 days from date of invoice will be subject to interest at 2% per month, 24% per annum.

## **PERSONAL EFFECTS**

Personal effects can be transported from existing customer, with a business-to-business or warehouse-to-warehouse address. Must be crated or adequately packaged with a value not exceeding (RVNX) 10 cents per pound per article.

## **PRIVATE RESIDENCE, LIMITED ACCESS, RURAL ROUTE (PICKUP/DELIVERY)**

Subject to \$95.00. This charge includes: airports, schools, banks, offices, prisons, storage facilities, golf courses, ski resorts, farms, rural route addresses, locations outside city limits, businesses operating out of a residence, as well as residential deliveries. If multiple instances apply to the order, the charge may apply twice (ie rural & residential).

## **PROOF OF DELIVERY**

Available over the web at [www.vitran.com](http://www.vitran.com). Should Vitran be asked for a POD, the charge to provide one is \$20 per request.

## **RATE ACTIVITY & EXPIRY**

60 days of account inactivity (no shipments) will have rates expired without notice, and any shipments received thereafter will be subject to Vitran house tariff.

## **RECONSIGNMENT/ REDELIVERY/REFUSED AT SAME DESTINATION**

Subject to \$4.50 per cwt - Min \$50.00 - Max \$250.00 + applicable fuel, within the same geographical city only. Subject to additional fees outside the terminal's local service area. Charge is subject to cube at 10 lbs, regardless of rate agreement cube application.

## **REWEIGH/RESCALE/RECUBE**

All shipments are subject to reweigh, and re-cube. If the weight or cube is found to be inaccurate, Vitran reserves the right to charge deficit weight and or deficit cubing.

## **STORAGE CHARGES ON DOCK - FREE TIME ALLOWED - 48 HOURS, EXCESS AT**

\$30 min, \$7.50 per skid max. \$150 per shipment per 24-hour period (including Saturdays, Sundays and Holidays) or fraction thereof. Heat surcharge may apply.

## **SWAMPING/LUMPING/AGENCY FEES REQUIRED FOR DELIVERY**

For consignees requiring special delivery services to sort/segregate and/or reconfigure the product at, or before delivery the following will apply:  
Min \$65, 15% of base freight charges to a max of \$300.  
A list of consignees requiring this service is available. List subject to updates as required.

## **TAILGATE - HYDRAULIC AND/OR HEAVY LIFT CHARGES**

When required for loading or unloading, shall be subject to \$3.00 per cwt. Min. \$50 Max. \$125. Maximum weight per pallet for tailgate usage is 1800 lbs., and maximum base pallet size is 48" by 80", height is restricted to 80".

## **TRAILER/CONTAINER DETENTION**

Trailers/Containers left on site for loading/ unloading without power units will be allowed 24 hours free time. Charge will be \$150 per unit per 24-hour period or fraction thereof. From October 15th to April 15th insulated trailers/containers will be assessed \$300.00 per unit per 24 hour period or fraction thereof.

## **TRUCKS ORDERED BUT NOT USED**

Subject to \$150 + fuel surcharge. Applied to full load equipment whereby customer cancels an order en route or requests unit to be picked up. Additional charges may apply outside the Terminal's local service area.